

QUALITY POLICY

The Management defines the Quality Policy; it documents the objectives and commitments undertaken, according to the company strategies, towards the Customers, the market, the Property and the Employees of the company itself, so that the performance of the Quality Management System is implemented, maintained and improved, preserving the adherence to regulatory requirements and applicable regulatory requirements.

The Quality Management System, as described and defined in this document, must allow compliance with the commitments made by the Management.

For this reason, the Management considers essential the participation of the entire company staff to the implementation of the Quality Management System, so as to reach the full satisfaction of the customer and the consolidation on the market of the Company's image.

Below is the statement of the Quality Policy:

Today it has become essential for the competitiveness of all companies to focus on quality and correct business management.

It has become essential for our company to walk the path of quality. This goes through a continuous application of everything that goes from the knowledge of the needs of the internal and external customer, to recognizing all our mistakes in order to derive indications to eliminate recurrences, until we aim at the total prevention of every negative event.

This attention must be transmitted to our process with high intensity and must always be kept alive and appropriate to our ambitions.

I personally feel committed as CEO in promoting and supporting the transition from the current Quality System UNI EN ISO 9001: 2008 to an appropriate Quality System, which will be prepared, implemented and maintained, with reference to the UNI EN ISO 9001: 2015.

We want to be an important supplier in our market sector for our current and future customers and to achieve this we must:

- ✓ know the needs of our customers through the care of direct communication with them;
- ✓ constantly remember that the success of our customers runs parallel to our;
- ✓ understand how our market sector develops in order to always be competitive;

To achieve this we are aware that we must:

- ✓ Periodically check the effectiveness and efficiency of company processes;
- ✓ Consider our suppliers as partners, sharing our needs and expectations with them;
- ✓ Ensuring the professional growth of workers inside the company;

E. Restelli & C. S.p.A.

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- ✓ Regarding the ownership, to encourage the growth of the Company, ensuring adequate profitability and financial stability, essential elements for the affirmation of the Quality Policy.

It is essential to maintain a highly professional and high profile corporate image. I am sure that our company will have the cooperation of all of you.

CEO



Caronno P.lla, 22 gennaio 2018